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| 5 | LOUISIANA USED MOTOR VEHICLE COMMISSION |
| 6 | STATE OF LOUISIANA |
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| 13 | REGULAR MEETING |
| 14 | NOVEMBER 18, 2019 |
| 15 | BEGINNING AT 9:30 A.M. |
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| 19 | |
| 20 | 3132 VALLEY CREEK |
| 21 | BATON ROUGE, LOUISIANA |
| 22 | |
| 23 | |
| 24 | REPORTED BY: |
| 25 | BETTY D. GLISSMAN, CCR |

| 1 | APPEARANCES: |
|----|--|
| 2 | |
| 3 | CHAIRMAN: MR. JOHN POTEET |
| 4 | |
| 5 | COMMISSIONERS PRESENT: MR. JEFFEREY BRITT |
| 6 | MR. TONY CORMIER |
| 7 | MR. RICKY DONNELL |
| 8 | MR. GEORGE FLOYD |
| 9 | MR. STEPHEN OLAVE |
| 10 | Mr. MATTHEW PEDERSON |
| 11 | MR. HENRY "DARTY" SMITH |
| 12 | MR. DINO TAYLOR |
| 13 | MR. RICHARD WATTS |
| 14 | |
| 15 | |
| 16 | |
| 17 | |
| 18 | REPRESENTING THE LOUISIANA USED MOTOR |
| 19 | VEHICLE COMMISSION: |
| 20 | |
| 21 | ROBERT W. HALLACK, ESQUIRE HALLACK LAW OFFICE |
| 22 | 13007 JUSTICE AVENUE |
| 23 | BATON ROUGE, LOUISIANA 70816 |
| 24 | SHERI MORRIS, ESQUIRE DAIGLE, FISSE & KESSENICH, PLC |
| 25 | 8480 BLUEBONNET BOULEVARD, SUITE F |

| 1 | ALSO | PRESEN | T: |
|----|------|--------|----------------|
| 2 | | MS. | KIM BARON |
| 3 | | MR. | DEREK PARNELL |
| 4 | | MS. | MONA ANDERSON |
| 5 | | MS. | TONYA BURKS |
| 6 | | MR. | MONTIE WISENOR |
| 7 | | MR. | PERRY ESPONGE |
| 8 | | MR. | MONROE ALLMOND |
| 9 | | MS. | LAUREN DEBETAZ |
| 10 | | MS. | HALIE GUIDRY |
| 11 | | MR. | JOHN McKOWEN |
| 12 | | | |
| 13 | | | |
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| 1 | MR. POTEET: | |
|----|---------------|-----|
| 2 | Roll call, Ki | Lm. |
| 3 | MS. BARON: | |
| 4 | John Poteet? | |
| 5 | MR. POTEET: | |
| 6 | Here. | |
| 7 | MS. BARON: | |
| 8 | George Floyd? | ? |
| 9 | MR. FLOYD: | |
| 10 | Here. | |
| 11 | MS. BARON: | |
| 12 | Tony Cormier? | ? |
| 13 | MR. CORMIER: | |
| 14 | Here. | |
| 15 | MS. BARON: | |
| 16 | Matt Pedersor | n? |
| 17 | MR. PEDERSON: | |
| 18 | Here. | |
| 19 | MS. BARON: | |
| 20 | Richard Watts | s? |
| 21 | MR. WATTS: | |
| 22 | Here. | |
| 23 | MS. BARON: | |
| 24 | Steve Olave? | |
| 25 | MR. OLAVE: | |
| | | |

| 1 | Here. |
|----|--------------------------------------|
| 2 | MS. BARON: |
| 3 | Ricky Donnell? |
| 4 | MR. DONNELL: |
| 5 | Here. |
| 6 | MS. BARON: |
| 7 | Darty Smith? |
| 8 | MR. SMITH: |
| 9 | Here. |
| 10 | MS. BARON: |
| 11 | Dino Taylor? |
| 12 | MR. TAYLOR: |
| 13 | Here. |
| 14 | MS. BARON: |
| 15 | And Jefferey Britt? |
| 16 | MR. BRITT: |
| 17 | Here. |
| 18 | MS. BARON: |
| 19 | Mr. Chairman, we have a full quorum. |
| 20 | MR. POTEET: |
| 21 | All right. Anyone here today for |
| 22 | public comments? |
| 23 | MS. BARON: |
| 24 | There is not. |
| 25 | MR. POTEET: |

| 1 | Okay. So we'll get started with the |
|----|---|
| 2 | adoption and approval of the minutes. |
| 3 | Hopefully, everybody has had a chance to read |
| 4 | those. |
| 5 | MR. TAYLOR: |
| 6 | I make a motion. |
| 7 | MR. POTEET: |
| 8 | I've got a motion by Mr. Taylor. |
| 9 | MR. PEDERSON: |
| 10 | Second. |
| 11 | MR. POTEET: |
| 12 | Second, Mr. Pederson. |
| 13 | All in favor, say, "Aye." |
| 14 | (All "Aye" responses.) |
| 15 | MR. POTEET: |
| 16 | Any opposed? |
| 17 | (No response.) |
| 18 | MR. POTEET: |
| 19 | That motion carries. |
| 20 | All right. Financial matters. It |
| 21 | looks like we've got the review today of the |
| 22 | Legislative Audit report. Mr. McKowen is here |
| 23 | today with us. |
| 24 | MR. McKOWEN: |
| 25 | Thank you, Mr. Chairman. |

1 MR. POTEET:

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2 Good to see you again.

MR. McKOWEN:

Thank you. Okay. Again, this year, I audited your financial statements as of June 30, 2019. My audit report -- the actual report starts on page 1. So you can flip through the table of contents. And I'm not going to go through all this other than to say, in my opinion, the financial statements are fairly presented in accordance with generally accepted accounting principles. The second section is Derek's management discussion and analysis. That goes through all the numbers that I'm going to look at in the financial statements. So we're going to skip over that to page 11, the statement of plan -- statement of net position. That's the same as your balance We ended the year with 2 million 2 in That was all in your bank account. You cash. were earning a pretty good interest rate, a little over 2 and three-quarters, I think it was paying. And it is collateralized. had over 2 million dollars in treasury notes pledged against your balance.

| 1 | So between that and the FDIC, it was |
|---|--|
| 2 | all covered. You also had \$750,000 in CDs. |
| 3 | You had receivables were about 235,000. |
| 4 | Mona and I talked about that. We've got an |
| 5 | allowance set up for about 60,000 of that that |
| 6 | y'all are probably never going to be able to |
| 7 | collect. So the net balance of your |
| 8 | receivables as reported is 176,000. |

You also had fixed assets. That's the building, computer equipment, vehicles that the field staff has. And the net of that is 176,000. So your total assets are 3 million 3. You had deferred outflows. That's all of the pension and the health insurance for retirees, stuff that we don't want to go into.

MR. POTEET:

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I take your word for it.

MR. McKOWEN:

The current liabilities, the biggest number there is unearned revenue. That's the second year of your license fees. That's like a deposit that you're sitting on that you'll claim as revenue next year. So you had \$375,000 in current liabilities. Long-term liabilities, that's vacation time, your pension

liability, other post-employment benefits, which is insurance. That's 4 million dollars. And most of that is just stuff that one day you're going to be responsible for. Deferred inflows, that's again the pension and stuff, 140,000. So that leaves you with a negative balance of 643,000. And, again, it's all related to the pension, your share of LASERS unfunded liability, and what you're going to have to pay for retirees' health insurance in the future.

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Page 13, total operating revenues were a million 4. Expenses a million 7. About 325,000 of that, again, is the pension and insurance stuff. And so that leaves with you a deficit for the year of 313,000. You did have some interest income. So your net change was a negative 248,000. And, again, that left you with a -- with an ending net position of 643,000. Cash flow is pretty much unchanged for the year, which goes back to the fact that this is all -- the loss is all due to the liabilities that really mean nothing to you currently. Most of the financial statements, I'm not going to go through all of that. It

1 just gives you more detail of the numbers we 2 just looked at. 3 Required supplementary information, 4 on page 38 is your budget. And, again, the 5 pension stuff messed y'all up. You over spent 6 salaries and benefits by 250,000 because of --7 because of the liability. 8 Internal controls and compliance, I 9 had no findings, but the back up disclosure, 10 your per diems on page 45. You disclosed 11 Derek's salary on page 46. And then, finally, 12 the Legislative Auditor requires you to use new 13 There was really nothing there procedures now. 14 except there was one little thing on page 58 15 where they're asking if there's documentation 16 showing that all of you and all of the 17 employees have read your ethics policy during 18 the year and y'all didn't have anything 19 written. Kim says she's going to take care of 20 that next year. That's it. 21 Mr. Chairman, that's my report. 22 MR. POTEET:

23 Okay. Does anybody have any 2.4 questions for Mr. McKowen?

25 (No response.)

| 1 | MR. POTEET: |
|----|---|
| 2 | Nice clean audit is always good. The |
| 3 | thing about the ethics, we take the ethics |
| 4 | MS. BARON: |
| 5 | They want us to have an internal |
| 6 | ethics policy. So I'll just have to write an |
| 7 | internal ethics policy. Me and Mr. Parnell |
| 8 | have already started looking around and seeing |
| 9 | getting some ideas for the language and |
| 10 | stuff that's going to go in it. |
| 11 | MR. POTEET: |
| 12 | Okay. If no one has a question? |
| 13 | (No response.) |
| 14 | MR. POTEET: |
| 15 | No questions. |
| 16 | MR. McKOWEN: |
| 17 | Okay. |
| 18 | MR. POTEET: |
| 19 | All right. Thank you very much. |
| 20 | Speaking of ethics, did everybody get |
| 21 | the email from Kim? We've got to get that. If |
| 22 | you haven't already done that, that needs to be |
| 23 | completed by year end. |
| 24 | MS. BARON: |
| 25 | I did. |

| 1 | MR. POTEET: |
|-----|---|
| 2 | And then you have to send Kim a copy, |
| 3 | right? |
| 4 | MS. BARON: |
| 5 | Yes. I have to have a copy of the |
| 6 | certificate that you get when you're done. |
| 7 | MR. POTEET: |
| 8 | All right. Next, we have Mona for |
| 9 | the review of financial report. |
| 10 | MS. ANDERSON: |
| 11 | Okay. So if you'll turn in your |
| 12 | packets since we didn't have a board meeting |
| 13 | last month, we're going to go through the |
| 14 | September and October financials together. You |
| 15 | can review the September statements at your |
| 16 | convenience. And, like I said, we'll discuss |
| 17 | both of them through the October statement. |
| 18 | So these financials do include the |
| 19 | audit adjusting journal entries. The balance |
| 20 | in the operating account decreased in |
| 21 | September, but it increased in October to |
| 22 | \$2,083,848. The fines accounts receivable were |
| 23 | approximately the same for September and |
| 2.4 | October Non-current assets decreased due to |

the fact that we surplused some older equipment

| 1 | and a vehicle and we also recorded the |
|---|---|
| 2 | depreciation at audit time. Current |
| 3 | liabilities had at the bottom of the page, |
| 4 | had normal balances for payables and employee |
| 5 | benefits. |

On page 2, the long-term liabilities include deferred revenue. The 2020 deferred revenue was \$285,755. And the 2021 at the end of October was 27,100. Of course, in January, we'll move that 2020 income -- that revenue to -- defer it to revenue. And we will -- by then, we will be increasing the 2021 deferred with the renewal period. The OPEB liability, as John said, increased after the audit and -- by about 494,000. And, as he said, those things are not really amounts that are going to be due now, but we are required by GASB to report those as a possible later, you know, obligation.

MR. BRITT:

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Can I ask a question? How long has that been required? Just a few years?

MS. ANDERSON:

Yes, sir. OPEB was last year or year before, I believe. And the pension has been

| 1 | for a while pension liability has been for a |
|----|---|
| 2 | while. But the OPEB, which is other |
| 3 | post-employment benefits that has to do with |
| 4 | providing health insurance to your retirees |
| 5 | and, you know, that just came up recently. |
| 6 | MR. BRITT: |
| 7 | That's what's made if y'all |
| 8 | noticed around since we just finished |
| 9 | political season, if you'll look at all these |
| 10 | local offices where somebody threw up that |
| 11 | somebody was running a deficit, and then when |
| 12 | you read the spreadsheet, it really wasn't |
| 13 | really running a deficit, but they're having to |
| 14 | show that now. |
| 15 | MS. ANDERSON: |
| 16 | Correct. |
| 17 | MR. BRITT: |
| 18 | Whereas, back in the day, you didn't |
| 19 | have to. We just knew it was there. But, now, |
| 20 | they're making them. |
| 21 | MS. ANDERSON: |
| 22 | Right. And the pension liability |
| 23 | makes sense, because as your agency |
| 24 | contributions to the pension increase, you're |

going to be putting that out, you know, over

1 years. So it makes sense to accrue that. 2 not sure about the health insurance, you know. 3 We will have to pay an agency portion on 4 retirees who retired with the health insurance 5 benefit, but I think they sort of overdid it. 6 MR. BRITT: 7 Well, it can be deceiving, because the common -- that guy that doesn't or lady 8 9 that doesn't understand governmental finance. 10 MR. OLAVE: 11 The spin. 12 MS. ANDERSON: 13 That's correct. That's correct. the audit entries changed the unrestricted net 14 15 position from a negative 395,000 to 814,000. 16 And, as you said, that's because of these --17 accruing these liabilities. 18 Moving on to the statement of 19 revenues, expenses, and changes in net 20 position, year-to-date revenues in October were 21 \$673,056 compared to last year, which was 2.2 \$284,234. This is primarily due to recognizing 23 some fines that we had written off previously.

Derek will discuss them when I get to the fines

report. But the Lauco and Shawn Calvit fines

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| 1 | were considerable and the AG's office has begun |
|----|---|
| 2 | to collect on those. So we have when they |
| 3 | collect on them, we have to re-recognize the |
| 4 | income into the statements. The salaries and |
| 5 | related benefits were \$29,500 higher than the |
| 6 | previous year. Again, adjustments to the OPEB |
| 7 | liability affected those totals. The remainder |
| 8 | of the expenses were approximately 15,000 |
| 9 | higher than the previous year. And the change |
| 10 | in net position year-to-date was a 2 a |
| 11 | positive 218,164. On page 4, there's I'm |
| 12 | sorry, not page 4. Page 6, there's a four-year |
| 13 | revenue comparison, so that you can more |
| 14 | accurately compare the revenue. The two-year |
| 15 | license fees can be appropriately compared with |
| 16 | the every other year revenue. And page 7 is a |
| 17 | visual depiction of that report. |
| 18 | MR. OLAVE: |
| 19 | I notice that licenses were off this |
| 20 | year from October last year. |
| 21 | MS. ANDERSON: |

21

22 Well --

23 MR. OLAVE:

24 That's because of renewals --25 two-year renewals?

| Τ | MS. ANDERSON: |
|----|--|
| 2 | Right. It just some of it's |
| 3 | timing, you know, that whether the dealers |
| 4 | feel they need to renew right away or so the |
| 5 | further we get into the renewal period, you'll |
| 6 | be able to see more accurately how those |
| 7 | compare. |
| 8 | MR. OLAVE: |
| 9 | What I found more intriguing was that |
| 10 | the salesmen's license were about half of last |
| 11 | year as well. So that's not a two-year |
| 12 | license, is it? |
| 13 | MS. ANDERSON: |
| 14 | No. That's a one year. |
| 15 | MR. OLAVE: |
| 16 | So are we having fewer applications |
| 17 | for license, maybe? |
| 18 | MR. PARNELL: |
| 19 | We do have fewer applications |
| 20 | overall, fewer dealers overall. So, yes, it's |
| 21 | going to have an affect. |
| 22 | MR. OLAVE: |
| 23 | Just noticing it. |
| 24 | MS. ANDERSON: |
| 25 | But here on this report, we were, |

like, 9,000 lower than last year and 7,000
lower than the prior year in salespeople, you
know. It's still early in the renewal period.
At the end of October, you know, we started -we just started the renewal period. So we'll
see how it goes from there.

MR. PARNELL:

8 Late December they'll make their 9 push.

MR. WATTS:

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The last week.

12 MS. BARON:

13 Yes, the last minute.

MS. ANDERSON:

On page 8 is the year-to-date budget to actual expenditures. That part reflects agency expenditures on the right and -- which should be approximately one-third of the budget, which is on the left. Page 9 is the certificate of deposit report and there were no changes in October. We did renew a couple of these in September with -- for Business First and, as always, their rates are competitive. They went down a little from -- you can see the one that renewed in January renewed a little

better than 2 percent, but they're still far
more competitive than the other banks.

On page 10 is the accounts receivable hearings report. The fines assessed in September and October were \$88,700 and we collected 22,000 of that. Last -- when we were talking about Michael Laue, Lauco, and Shawn Calvit, that was all one hearing, I believe. And we've re-recognized those on the statements, because the AG's office is collecting on the Shawn Calvit balance. have to report their -- you know, they do it net of their fees. However, with Lauco, we only received one large payment and when I inquired about it last week, I was informed that Michael Laue, who is the president of Lauco, had his bank account garnished for the one payment, and when that happened, he moved his funds to another account. So I think -- I don't know, Sheri, that we can go back to court to get another judgment?

MR. HALLACK:

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MS. MORRIS:

25 Yes.

| Τ | MR. HALLACK: |
|----|--|
| 2 | To get another judgment? |
| 3 | MS. MORRIS: |
| 4 | Well, not to get another judgment, to |
| 5 | get another seizure, you know, another |
| 6 | attachment if they can, if it's not in another |
| 7 | name or it just depends. They'll have to do |
| 8 | some more work to get it. |
| 9 | MS. ANDERSON: |
| 10 | So unless there are any questions, |
| 11 | that concludes my report, Mr. Chairman. |
| 12 | MR. POTEET: |
| 13 | All right. Does anybody have any |
| 14 | questions? |
| 15 | (No response.) |
| 16 | MR. POTEET: |
| 17 | No questions. All right. We need a |
| 18 | motion to approve the two financial reports. |
| 19 | MR. SMITH: |
| 20 | I make a motion. |
| 21 | MR. OLAVE: |
| 22 | Second, Mr. Chairman. |
| 23 | MR. POTEET: |
| 24 | Second here. |
| 25 | All in favor, say, "Ave." |

| 1 | (All "Aye" responses.) |
|-----|---|
| 2 | MR. POTEET: |
| 3 | Any opposed? |
| 4 | (No response.) |
| 5 | MR. POTEET: |
| 6 | All right. That passes. |
| 7 | Next, we've got the proposed fiscal |
| 8 | budget. |
| 9 | MS. ANDERSON: |
| LO | All right. So we're looking at the |
| 11 | 2021 budget and it's in your packet there. So |
| L2 | the budgeted revenues on page BC-1, the |
| L3 | budgeted revenues are \$1,515,852, which is a |
| L 4 | decrease from the 1920, and that's primarily |
| L5 | due to those fines that we were talking about |
| L 6 | that we have to recognize again. So the for |
| L7 | the 2021 fiscal year, the budgeted license fees |
| L8 | are \$1,187,000. And the enforcement fines are |
| L 9 | 258,000. So we're going to flip ahead to page |
| 20 | BC-6(a), which is salaries and related |
| 21 | benefits. The salaries you're seeing there |
| 22 | include the Civil Service market adjustment for |

that period. The retirement contributions went

up this year to 40.7 percent and the -- that

contribution is reflected there. The group

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health insurance will increase this year. On January 1st, our group health insurance is going up 5 percent and what you -- the figures you see there are a 4 percent increase that was built into a following fiscal year.

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Turning to page to 6(b), those are the board compensation figures and all of those are rolled over into the BC-6 salaries and related benefits. Page BC-7 is a schedule of the travel expenses for both Commissioners and staff. That's where we reimburse for personal vehicle use. BC-8 is a schedule of the operating expenses that we anticipate. This budget includes about a 5 percent increase in operating expenses over the actual that we've estimated at this time for this fiscal year. The maintenance/other category includes things like our alarm, our janitorial service, lawn care, that type of thing. Miscellaneous expenses include bank fees, merchant fees for the online fee transactions, which we should see some increase in that with -- the state has moved to a new online payment processor and the fees will be going up.

On BC-9, these are our professional

1 services and these are budgeted at a maximum of 2 the contract amount. However, if you look at 3 the '18/'19, they come in roughly about 100,000 4 less than contract. BC-10 is other charges, 5 including IT-related expenses, programs, 6 accounting programs, licensing programs, and 7 other equipment. Under BC-11, acquisitions and 8 major repairs, we did not schedule to purchase 9 another vehicle in that -- in the 2021 fiscal 10 We are going to purchase one in this 11 year. And there's \$2,000 included there for 12 replacement of outdated computers, printers, 13 And so if you'll flip back to what-have-you. BC-2, BC-2 is a recap of the whole budget and 14 15 the -- I'm sorry, the expenditures. And the 16 total budgeted expenditures are \$1,740,797. 17 And then BC-3 shows you our fund balances. Ιt 18 summarizes the budgeted revenue and expenses 19 and estimated net position. The budget 20 decreased in the 2021 is a negative \$224,945. 21 However, keep in mind that 100,000 of that is 22 probably not going to occur, those being 23 professional charges, and you do have the fund 2.4 The net pension balance to fall back on. 25 liability and the OPEB liability can only be

| 1 | included in actual figures. We can't budget |
|----|--|
| 2 | for them, because those are calculated at the |
| 3 | time that the figures are put out by Office of |
| 4 | Group Benefits, so on and so forth. |
| 5 | So unless anyone has any questions, |
| 6 | that concludes my report on the proposed 2021 |
| 7 | 2020/2021 budget. |
| 8 | MR. POTEET: |
| 9 | All right. Does anybody have any |
| 10 | comments? |
| 11 | (No response.) |
| 12 | MR. POTEET: |
| 13 | So I asked this question a while back |
| 14 | and I forgot what the answer was. But what has |
| 15 | been the year-over-year decrease in licenses |
| 16 | number of licenses over the last couple of |
| 17 | years? Does anybody have that information? |
| 18 | MR. PARNELL: |
| 19 | I don't have it absolute, but I |
| 20 | looked at it, and I'm going to say about three |
| 21 | months ago, and we had about 1700 dealer |
| 22 | licenses. Normally, we have about 2600, 2700 |
| 23 | dealer licenses. The rest of that is made up |

usually by the salesperson licenses. What --

why -- a specific number, I don't have right

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| 1 | now. So I can't tell you. |
|----|--|
| 2 | MR. POTEET: |
| 3 | Our licenses are down? |
| 4 | MS. MORRIS: |
| 5 | They are down, yes. |
| 6 | MR. POTEET: |
| 7 | Okay. Does anybody have any other |
| 8 | questions or comments? |
| 9 | (No response.) |
| 10 | MR. POTEET: |
| 11 | We have to do a resolution here, |
| 12 | don't we? |
| 13 | MS. BARON: |
| 14 | Yes. |
| 15 | MR. PARNELL: |
| 16 | I'll get some numbers for you and |
| 17 | send it via email to everybody over the last |
| 18 | three or four years, so you can kind of have |
| 19 | those numbers. |
| 20 | MS. BURKS: |
| 21 | And then sometimes the numbers can go |
| 22 | up, like, just around income tax season. Then, |
| 23 | after that, the numbers will jump back down |
| 24 | again. |
| 25 | MR. POTEET: |

| 1 | Yes, yes, okay. We need a resolution |
|----|---|
| 2 | to accept the budget. |
| 3 | MR. DONNELL: |
| 4 | So moved. |
| 5 | MR. POTEET: |
| 6 | So moved. |
| 7 | MR. OLAVE: |
| 8 | Second. |
| 9 | MR. POTEET: |
| 10 | Second Mr. Olave. |
| 11 | All in favor, say, "Aye." |
| 12 | (All "Aye" responses.) |
| 13 | MR. POTEET: |
| 14 | That passes and I'll sign that. |
| 15 | All right. So at the last meeting |
| 16 | way back in whatever it was, August, September, |
| 17 | sometime back then, the we had talked about |
| 18 | selecting a Commission vice chairperson, who |
| 19 | would also serve as the chairperson of the |
| 20 | Legislative Committee. And so I had asked for |
| 21 | everyone to that was interested in that |
| 22 | position to please send an email to Derek and |
| 23 | me. And unless we missed something, we have |
| 24 | two people who are interested in that position, |
| 25 | Mr. Taylor and Mr. Watts. Does anybody else |

| 1 | want the job? |
|----|--|
| 2 | (No response.) |
| 3 | MR. POTEET: |
| 4 | Okay. I didn't think so. So what |
| 5 | we're going to do is I felt the best way to |
| 6 | handle this was to have the Commission vote. |
| 7 | So what we're going to do is, we're going to |
| 8 | vote on this. |
| 9 | MR. OLAVE: |
| 10 | I'd like the chance to ask a couple |
| 11 | questions. |
| 12 | MR. POTEET: |
| 13 | Absolutely. |
| 14 | MR. OLAVE: |
| 15 | First of all, I've been on the |
| 16 | Commission for quite a long time and I'd like |
| 17 | to say that I don't think we could do wrong by |
| 18 | either candidate. |
| 19 | MR. POTEET: |
| 20 | I agree. |
| 21 | MR. OLAVE: |
| 22 | I do I do have some questions, |
| 23 | though, and I know some answers before I ask, |
| 24 | but you live in Monroe, correct? You've got a |
| 25 | couple businesses up there? |

| Τ | MR. TAYLOR: |
|----|--|
| 2 | Uh-uh. |
| 3 | MR. OLAVE: |
| 4 | Part of the process and I'm going |
| 5 | to ask Mr. Richard the same thing. Part of the |
| 6 | process is the legislative part. And even |
| 7 | though I didn't always agree with Ron, he was |
| 8 | very active in the legislative part of this |
| 9 | process and I think that might have been |
| 10 | because he was somewhat closer to it living in |
| 11 | Baton Rouge. So would you explain to me how |
| 12 | that would work for you? |
| 13 | MR. TAYLOR: |
| 14 | When Ron was working on that, I was |
| 15 | very active with him. |
| 16 | MR. OLAVE: |
| 17 | I know. That's why |
| 18 | MR. TAYLOR: |
| 19 | And I had no problem with Derek |
| 20 | communicating with Derek, communicating with |
| 21 | Ron, and I don't think I'd have any problem |
| 22 | taking care of |
| 23 | MR. OLAVE: |
| 24 | Okay. The reason the reason I |
| 25 | asked that and I'm glad thank you for |

| 1 | answering, is I think part of that is because |
|----|---|
| 2 | he was down at the you know, the Capitol |
| 3 | quite a bit. So is that something that you |
| 4 | would be able to do? |
| 5 | MR. TAYLOR: |
| 6 | I don't see a problem. |
| 7 | MR. OLAVE: |
| 8 | Okay. Richard, I'm going to ask you |
| 9 | the same question. How do you feel about |
| 10 | MR. WATTS: |
| 11 | No. That's no problem at all. I |
| 12 | mean, I'm looking for something to do. |
| 13 | MR. OLAVE: |
| 14 | I don't think we can go by wrong |
| 15 | by any standard by either candidate. Thank |
| 16 | now. |
| 17 | MR. POTEET: |
| 18 | All right. So what I'd like |
| 19 | everybody to do is to vote for only one and |
| 20 | fold it over and Kim will come around and |
| 21 | collect them, and then she will post it. |
| 22 | MR. OLAVE: |
| 23 | We're doing this anonymously? |
| 24 | MR. POTEET: |
| 25 | Yes. Okay. So did everybody vote? |

| Τ | MS. BARON: |
|----|---|
| 2 | It looks like Mr. Watts has won that |
| 3 | position. |
| 4 | MR. POTEET: |
| 5 | All right. Mr. Watts, you will |
| 6 | assume the position of the vice chairman and |
| 7 | the chairperson for the Legislative Committee |
| 8 | effective today. |
| 9 | MR. OLAVE: |
| 10 | Congratulations, Mr. Watts. |
| 11 | MR. POTEET: |
| 12 | Thank you, Dino. |
| 13 | All right. Update on rules and |
| 14 | regulations, Title 46, Professional and |
| 15 | Occupational Standards. Who's going to talk |
| 16 | about this? |
| 17 | MR. PARNELL: |
| 18 | I can start and let Sheri jump in if |
| 19 | she wants to. What I need to do is I put |
| 20 | another rule making timeline in your binders. |
| 21 | I also put the notice of intent in there for |
| 22 | you to review. We have gone the first two |
| 23 | steps of the process is done. On November |
| 24 | 20th, the notice of intent, which is here, will |
| 25 | be published in the Louisiana Register. And |

what happens right after that is, November 21st through December 10th is when they have the opportunity -- if someone has something against some of the language that we put out there, they have -- they have an opportunity to make it known to us. Then, after that, December 25th through 30th is a very short time frame where we have to have a public hearing and kind of discuss those matters. We went to the Legislative Committee hearing at the state capitol on the 30th of October. We did have an opportunity to present the committee with the amendments to the rules and regulations that we're trying to do. During the committee hearing, all the amendments were approved except one regarding language about the approval of the LUMVC and the third-party vendor charge with the consumer, which is the dealer in this regard.

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If you look at the notice of intent on page 4, you'll see the language that has been put in that we were moving forward with.

What it says is that -- it's on -- it's Section 4404, post-license educational continuing seminar H. "No fee for a post-license

continuing education seminar may be charged unless the seminar is approved by the Commission." This is the corrected language -- the language that we put in to clear up the concerns that the Board had. If Ms. Morris will, if she can expound on it any further.

MS. MORRIS:

2.4

There are two components of 4404.

One is that one of the sentences referred to online and they asked could there be an in-person -- if a provider wanted to have an in-person class, could they do so or could they do a combination of in-person, online. So we clarified that it could be either an online course or an in-person course. So that's in D-4, 4404.

And the other concern was were we -there was a prepositional phrase were we
approving the course or were we approving the
fee? And there was a concern, what if somebody
invests all this money to put together the
course and you-all say you have to do it for
free and they can't recover their investment.
So I don't think there was any intent to do
that. So we reworded that to show that we

would be approving the course and that you can't charge for the course unless you have approval. So we couldn't have a vendor out there indicating they qualified for post-licensing and charging for post-licensing if they weren't first approved by us. So that's what we did to kind of preserve the approval.

MR. POTEET:

10 Okay.

2.4

MS. MORRIS:

And then if anybody has any comments, they can be submitted, like Derek said, at the end. If notified, you have until December 10th to submit comments. It's almost the last paragraph. And that way, if anybody feels like it needs to be reworded or anything else needs to be reworded, then we can do that through the comment process. I did go in and make some technical corrections, because online, to say that you're participating or attending or completing the course or whatever to cover if there was an in-person class.

MR. POTEET:

All right.

| 1 | MS. MORRIS: |
|----|---|
| 2 | And it was the Occupational License |
| 3 | Review Board Commission that we went before the |
| 4 | legislative hearing. And quite often, they |
| 5 | don't have a Legislative Committee hearing. |
| 6 | MS. BARON: |
| 7 | So we have to go back to occupational |
| 8 | now? |
| 9 | MS. MORRIS: |
| 10 | You have to notify them of the |
| 11 | comments that you received and what you did to |
| 12 | address them, and that would generally cover |
| 13 | any amendments. |
| 14 | MR. POTEET: |
| 15 | So today is the 18th. So on the |
| 16 | 20th, this will be published in the Louisiana |
| 17 | Register? |
| 18 | MS. MORRIS: |
| 19 | Yes. |
| 20 | MR. POTEET: |
| 21 | And then the period for requesting a |
| 22 | public hearing. So who what would that |
| 23 | if you have a public hearing okay. So in |
| 24 | this time period, from the 21st through the |

10th, what if no one requests a public hearing?

| 1 | We just skip over to |
|----|--|
| 2 | MS. MORRIS: |
| 3 | Yes. |
| 4 | MR. POTEET: |
| 5 | Okay. And then on the second report, |
| 6 | what kind of things get discussed there? |
| 7 | MS. MORRIS: |
| 8 | If you received any comments and how |
| 9 | you addressed them |
| 10 | MR. POTEET: |
| 11 | Okay. |
| 12 | MS. MORRIS: |
| 13 | or why you didn't address them. |
| 14 | MR. POTEET: |
| 15 | Okay. And if there is a public |
| 16 | hearing, would that be here? |
| 17 | MS. MORRIS: |
| 18 | Yes. I mean, you can have it here. |
| 19 | MR. POTEET: |
| 20 | Okay. It could be here. |
| 21 | MR. PARNELL: |
| 22 | It could be here. |
| 23 | MS. MORRIS: |
| 24 | Wherever you schedule it. |
| 25 | MR. POTEET: |

| 1 | December 25th through the 30th, okay. |
|----|---|
| 2 | Does anybody have any comments or questions |
| 3 | about that? I think this is pretty clear |
| 4 | mostly clear, this rule making timetable. So |
| 5 | that includes everything that's in here, right? |
| 6 | MS. MORRIS: |
| 7 | Yes. |
| 8 | MR. POTEET: |
| 9 | So anybody can comment on any of |
| 10 | these things? |
| 11 | MS. MORRIS: |
| 12 | Right. |
| 13 | MR. POTEET: |
| 14 | Well, the first the first thing |
| 15 | I would make a comment. The first thing I |
| 16 | would have to do is, I'd have send that request |
| 17 | to Derek, correct? |
| 18 | MS. MORRIS: |
| 19 | Correct. |
| 20 | MR. POTEET: |
| 21 | And that's this section here at the |
| 22 | very end? |
| 23 | MS. MORRIS: |
| 24 | Correct. |
| 25 | MR. POTEET: |

| 1 | Okay. All right. I think I |
|----|---|
| 2 | understand. |
| 3 | Does anybody have any questions or |
| 4 | comments about that? |
| 5 | (No response.) |
| 6 | MR. POTEET: |
| 7 | Next on the agenda I was just |
| 8 | wondering. We put this this is in our |
| 9 | okay. Next is ratification of imposed |
| 10 | penalties. |
| 11 | MR. PARNELL: |
| 12 | All right. Commissioners, you will |
| 13 | find in your packet a chart that illustrates |
| 14 | the licensees that were in violation of state |
| 15 | law. These cases have been investigated and I |
| 16 | have determined that the public interest can be |
| 17 | served without further administrative |
| 18 | proceeding. Thus civil penalties were issued. |
| 19 | Keep in mind that this is a reflection of two |
| 20 | months' worth of penalties. So it looks like a |
| 21 | large amount of penalties out there. I will |
| 22 | announce the names of the dealers, and then the |
| 23 | civil penalties for the record. |
| 24 | Do we have anyone present here for |
| 25 | any licensees that are listed on the chart? |

| 1 | MS. BARON: |
|----|---|
| 2 | I will check. There is no one. |
| 3 | MR. POTEET: |
| 4 | No one is out there. |
| 5 | MR. PARNELL: |
| 6 | All right. I'll go through the list |
| 7 | then. |
| 8 | MR. POTEET: |
| 9 | Okay. |
| 10 | MR. PARNELL: |
| 11 | First Choice Automotive, LLC, from |
| 12 | New Iberia, violation fine amount is \$2,350. |
| 13 | Southern Star Auto Group, LLC, from Kentwood, |
| 14 | Louisiana, fine amount was \$1,700. Russell J. |
| 15 | Francis, Sr., doing business as Fran's Auto & |
| 16 | Truck Sales, from Lafayette, Louisiana, fine |
| 17 | amount was \$750. Wanna Buy, LLC, from |
| 18 | Opelousas, Louisiana, fine amount was \$1,950. |
| 19 | Coy Dupree, doing business as Dupree's Auto |
| 20 | Salvage, from Opelousas, Louisiana, fine amount |
| 21 | was \$1,500. Anderson Auto Sales, LLC, from |
| 22 | Duson, Louisiana, fine amount was \$1,550. |
| 23 | Triple D Auto Wholesale, LLC, from Baton Rouge, |
| 24 | Louisiana, fine amount is \$800. Matchless |
| 25 | Motors IIC from Lafavette Louisiana fine |

| Τ | amount is \$500. Damian Hargroder, doing |
|----|--|
| 2 | business as Hargroder Auto Sales, from Port |
| 3 | Barre, Louisiana, fine amount is \$500. |
| 4 | Luquette Investments, LLC, doing business as |
| 5 | Auto Associates of Breaux Bridge, from Breaux |
| 6 | Bridge, Louisiana, fine amount is \$1,400. |
| 7 | Sanchez Holmes, LLC, doing business as Mardy's |
| 8 | Fine Cars, from Baton Rouge, Louisiana, fine |
| 9 | amount was 1,950. Auto Trends, LLC, from Baton |
| 10 | Rouge, Louisiana, fine amount is \$750. Quick |
| 11 | Stop Auto Sales, LLC, from Jennings, Louisiana, |
| 12 | fine amount is \$1,500. Ammar Syed Hassan |
| 13 | Mathena, doing business as Sam's 1 Used Cars, |
| 14 | from Lafayette, Louisiana, fine amount is \$650. |
| 15 | ENB Auto Sales, LLC, from Baton Rouge, |
| 16 | Louisiana, fine amount is \$1,050. |
| 17 | Commissioners, I ask that you ratify the |
| 18 | imposed civil penalties assessed. The total |
| 19 | amount of civil penalties for the two-month |
| 20 | time frame was \$18,900. |
| 21 | MR. BRITT: |
| 22 | I make a motion. |
| 23 | MR. POTEET: |
| 24 | I've got a motion. |
| 25 | MR. TAYLOR: |

| 1 | Second. |
|----|--|
| 2 | MR. DONNELL: |
| 3 | I've got I've got a few questions. |
| 4 | MR. POTEET: |
| 5 | Go ahead, Ricky. |
| 6 | MR. DONNELL: |
| 7 | I'm not going to vote for this. I'd |
| 8 | like to see the investigators's reports on |
| 9 | these tickets. All the ones for failing to |
| 10 | submit monthly records and failure to maintain |
| 11 | records. |
| 12 | MR. PARNELL: |
| 13 | We submitted some records to you. |
| 14 | MR. TAYLOR: |
| 15 | Yes. But I'd like to see I'd like |
| 16 | to see the investigators's report. |
| 17 | MR. POTEET: |
| 18 | Okay. But so that's what you want |
| 19 | to see |
| 20 | MR. TAYLOR: |
| 21 | Yes. |
| 22 | MR. PARNELL: |
| 23 | in addition to what you had |
| 24 | before? |
| 25 | MR. BRITT: |

| 1 | Can I ask a question? And I guess |
|-----|---|
| 2 | I'm asking |
| 3 | MS. BARON: |
| 4 | Excuse me just one second. The same |
| 5 | ones you had the last time or? |
| 6 | MR. TAYLOR: |
| 7 | These right here. |
| 8 | MS. BARON: |
| 9 | All of it, okay. |
| LO | MR. BRITT: |
| 11 | Because I see now I see what |
| L2 | you're I think what you're talking about |
| L3 | Ricky. If you're if you're writing a ticket |
| L 4 | for and I still make a motion. But if |
| 15 | you're writing a ticket for failing to submit |
| L 6 | the monthly report, okay, do you tag the for |
| L7 | the same violation, do you give them a ticket |
| L8 | for failing to maintain records? |
| 19 | MR. PARNELL: |
| 20 | What I do is this the way I |
| 21 | MR. BRITT: |
| 22 | That's my question. |
| 23 | MR. PARNELL: |
| 24 | All right. The way I look at it is, |

if any documents -- if anything is missing or

1 anything is not present, that's an automatic 2 failing to maintain records. For example, if 3 they don't have their monthly sales report --4 for example, most of the investigators, they'll 5 say 14 months they didn't submit their monthly 6 sales reports. They'll also say 14 months 7 failing to maintain records. They're charging them for each month that they're doing that. 8 9 In my opinion, that's overcharging. 10

MR. BRITT:

11 Right.

12 MR. PARNELL:

13 I want them to write what they see 14 when they're out there.

MR. BRITT:

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Got to look. If you've got the leeway, I mean, that's -- they know when I leave and drag race down the highway and run Richard off the road and George Floyd stops us and he says, well, I'm going to arrest y'all for reckless operation, but at the same time, I'm going to write you a ticket for speeding, it's kind of two -- you know what I'm talking about?

MR. PARNELL:

| 1 | So what you're saying is you feel |
|----|---|
| 2 | if everyone feels this way, I have no problem |
| 3 | with it? |
| 4 | MR. BRITT: |
| 5 | I think it's got a lot to do with |
| 6 | your how you review it. |
| 7 | MR. PARNELL: |
| 8 | Right. |
| 9 | MR. BRITT: |
| 10 | I mean, if you're if I |
| 11 | MR. DONNELL: |
| 12 | We just don't want to be |
| 13 | double-dipping these dealers. |
| 14 | MR. BRITT: |
| 15 | We don't want we don't want to |
| 16 | micromanage our guys, but our investigators, |
| 17 | but if they're using it if the guy is guilty |
| 18 | of not doing it 20 times or 14 times, you got a |
| 19 | problem. Write him write him for one. But |
| 20 | don't do it as double jeopardy if it's their |
| 21 | first time, I guess is what I'm but that's |
| 22 | if you're going over it and you're using |
| 23 | your discretion |
| 24 | MR. PARNELL: |
| 25 | Yes. |

| 1 | MR. BRITT: |
|----|---|
| 2 | I'm good with that. |
| 3 | MR. PARNELL: |
| 4 | What each investigator does, they go |
| 5 | out and they write everything that they see, as |
| 6 | I've asked them to do. I say, let me be the |
| 7 | one that determines what exactly I can move |
| 8 | it maybe, take some of the counts down, |
| 9 | change some of the charges. If they put |
| 10 | something that I don't agree with, we go |
| 11 | through their report, I'll go back and change |
| 12 | it to what I believe |
| 13 | MR. BRITT: |
| 14 | I guess what we're talking about is |
| 15 | an old cop terms, we don't want to "dump truck" |
| 16 | them. |
| 17 | MR. PARNELL: |
| 18 | Sure, sure. Are you-all suggesting |
| 19 | that I do not use the failing to maintain |
| 20 | records in regards to when I have failing to |
| 21 | submit monthly sales reports? |
| 22 | MR. BRITT: |
| 23 | No. I'm not. I mean, I as long |
| 24 | as I know that as long as I know you're |
| 25 | reviewing it and I think if Ricky knows that |

| 1 | you're reviewing it, he might I'm not |
|----|--|
| 2 | speaking for Ricky, but I think when you read |
| 3 | that, it could lead you to understand that |
| 4 | they're getting dump trucked on. |
| 5 | MR. PARNELL: |
| 6 | Every single violation that goes out |
| 7 | |
| 8 | MR. BRITT: |
| 9 | Yes. |
| 10 | MR. PARNELL: |
| 11 | that we send out, I'm going to go |
| 12 | through the |
| 13 | MR. DONNELL: |
| 14 | Just like this ENB Auto Sales, |
| 15 | failing to keep an established place of |
| 16 | business, was he out to lunch or has he did |
| 17 | he close the business without telling us? |
| 18 | MR. PARNELL: |
| 19 | No. He didn't have his sign he |
| 20 | either did not have a sign up or he did not |
| 21 | have a phone connected and no one had been |
| 22 | present. What happens in that situation, if no |
| 23 | one is present, we have them go back out there |
| 24 | at least five to 10 more days consecutively to |
| 25 | see if that person is there. We're not writing |

| 1 | them if they're gone two months. We're not |
|-----|---|
| 2 | writing them if they're just out for a |
| 3 | vacation. It's going to have to be about 10 |
| 4 | days consecutive and we say go back out and |
| 5 | check on that. |
| 6 | MR. BRITT: |
| 7 | Great. Because we don't hear that. |
| 8 | What we hear is |
| 9 | MR. PARNELL: |
| L 0 | Yes. |
| 11 | MR. BRITT: |
| L2 | and which most of my things I |
| L3 | hear is usually from a consumer that gets |
| L 4 | messed around |
| L5 | MR. PARNELL: |
| L 6 | Yes. |
| L 7 | MR. BRITT: |
| L 8 | by one of these guys that usually |
| L 9 | passes our way. |
| 20 | MR. PARNELL: |
| 21 | Right. |
| 22 | MR. BRITT: |
| 23 | But if a dealer calls one of us and |
| 24 | they go because there's two sides to every |
| 25 | story. |

| Τ | MR. PARNELL: |
|-----|---|
| 2 | Absolutely. |
| 3 | MR. BRITT: |
| 4 | And all of mine are staying with |
| 5 | y'all. But if somebody calls, well, you know, |
| 6 | I just went down to so and so and they put |
| 7 | what I can I won't be able to look at |
| 8 | them and say, you're wrong, because our guys |
| 9 | and our Director have a policy of they're going |
| LO | to come by here six or seven times before they |
| 11 | tag you with this, or three or four times or |
| L2 | whatever. |
| L3 | MR. OLAVE: |
| L 4 | That on that same note, like, |
| L 5 | First Choice, you've got committing a |
| L 6 | fraudulent act, and then right below it, |
| L7 | causing injury to the public. Is that the same |
| L 8 | count? |
| L 9 | MR. PARNELL: |
| 20 | I couldn't tell you. I would have to |
| 21 | pull the report. |
| 22 | MR. OLAVE: |
| 23 | These are all |
| 24 | MR. PARNELL: |
| >5 | Do you want every single thing? |

| 1 | MR. OLAVE: |
|----|--|
| 2 | no, no. I understand. These are |
| 3 | all questions I've got and it's just about |
| 4 | having more information on |
| 5 | MR. POTEET: |
| 6 | Also, you have to remember that these |
| 7 | all of these are penalties that Derek has |
| 8 | discussed with the dealer, right? |
| 9 | MR. PARNELL: |
| 10 | Yes. |
| 11 | MR. POTEET: |
| 12 | They've agreed to pay these. |
| 13 | MR. PARNELL: |
| 14 | They've agreed to pay. |
| 15 | MR. BRITT: |
| 16 | By the time |
| 17 | MR. PARNELL: |
| 18 | They've already paid that. |
| 19 | MR. BRITT: |
| 20 | By the time |
| 21 | MR. PARNELL: |
| 22 | All we would have is, we send out |
| 23 | MR. OLAVE: |
| 24 | Yes. But are you getting that call |
| 25 | after he's already agreed to it? Does somebody |

1 -- I wouldn't say anybody is putting up -2 MR. POTEET:

Hang on a second. Hang on a second. Let me say one more thing. Every single one of these dealers can request a hearing. They can request a hearing. So they've agreed to it and they've not requested a hearing. Now, I'm not saying we shouldn't take a look back, but that was, you know, back when we first started working with this kind of set up. The idea was to reduce hearings, so we didn't have a hearing on every \$500 fine.

MR. PARNELL:

Each document that goes out -- the stipulated agency order that goes out there, that dealer has 10 days -- we don't really stick by that -- to -- if they have something -- if they don't agree with any of the charges that's out there.

MR. DONNELL:

21 They have a right to --

MS. BARON:

In the letter.

MR. PARNELL:

In the letter.

1 MR. POTEET:

2.4

Let me also -- let me also point this out. Everything we do in this office, any Commissioner can request to look at. There is nothing in here that you're not allowed to look at. Nothing. So, you know, your request is fine. I mean, you don't even have to come in to this meeting. Just call up Derek and say, I want --

MR. OLAVE:

Mr. Chairman, I disagree with you to a certain level, because I remember having to take a vote to get some documentation from this Commission. So I apologize for that, but I disagree with you.

MR. POTEET:

Well, okay. So there are some things everybody can't see. And those are our part of things that are part of hearings that you may have to make a decision on later. So for anything like this, anything that's been done that's over with, you can look at it, and then comment on it and come back -- come back to Derek or come back to the Commission and say, you know, after looking at this, I think we

| 1 | should, your term, "quit dump trucking" on |
|----|--|
| 2 | these guys for this reason. And that's what |
| 3 | we're trying that's what |
| 4 | MR. OLAVE: |
| 5 | And, look and, again, just to add |
| 6 | to that, I don't I don't necessarily think |
| 7 | that's happening, but I think those |
| 8 | MR. BRITT: |
| 9 | Well, I don't either. |
| 10 | MR. OLAVE: |
| 11 | 10 days I think those 10 days |
| 12 | that the violator has, a lot of that time is |
| 13 | getting used to calling us and not necessarily |
| 14 | to file for a hearing. And that's just human |
| 15 | nature. I mean, nobody is argue with the |
| 16 | Executive Director when they call up about |
| 17 | fines, but that's why we're asking the |
| 18 | questions. That's the only reason. That's the |
| 19 | only motivation. |
| 20 | MR. POTEET: |
| 21 | I get them, too. |
| 22 | MR. OLAVE: |
| 23 | That's why I'm asking the questions. |
| 24 | MR. PARNELL: |
| 25 | One thing I would suggest is handle |

1 -- you-all can handle this any way you want to,
2 but I think you should refer that dealer to go
3 ahead and come have a sit down with me, so we
4 can go through the violations.
5 MR. POTEET:
6 That's the usual way my conversation

That's the usual way my conversation goes. I got a problem -- I got a problem with this: Okay. Did you discuss this with anybody at the Commission? No, that's why I'm calling you. Okay. Well -- so, maybe, you should discuss it first, and then after that, I've only had one come back to me and say, I think I was treated unfairly, and that's when he should request a hearing. Oh, I don't want to go through all that for \$500. So, you know, I agree. I think that we should look at these things, but I also think that, you know, the reason we're doing it this way is so we're not inundated with hearings for small situations.

MR. DONNELL:

21 Have we ever had a field supervisor?

MR. PARNELL:

We did.

MS. BARON:

We did at one time.

| Τ | MR. PARNELL: |
|----|---|
| 2 | But I'm the I am that role now. |
| 3 | MR. DONNELL: |
| 4 | I was just wondering if we had anyone |
| 5 | that could make a call before they write a |
| 6 | ticket for which they think may be questioned. |
| 7 | MR. PARNELL: |
| 8 | They'll call in most instances, if |
| 9 | there's something that's questionable, they'll |
| 10 | reach out and call me. They'll call Kim. |
| 11 | They'll call Robert, you know, just to find out |
| 12 | if you know, am I looking at this properly, |
| 13 | you know. And then we'll go |
| 14 | MR. POTEET: |
| 15 | I get calls from the investigators |
| 16 | about auctions. |
| 17 | MR. PEDERSON: |
| 18 | I get them. |
| 19 | MR. POTEET: |
| 20 | What happens in these situations at |
| 21 | the auction? |
| 22 | MR. PARNELL: |
| 23 | The one thing I didn't want to see |
| 24 | happen is what was happening when I first |
| 25 | arrived here, is the investigator is out there. |
| | |

| They're making a decision whether they're going |
|---|
| to give you a warning this time and they'll |
| forget just being out there in the field all |
| the time. That's why I informed them that I |
| really wanted them to write everything that |
| they see. Let it fall on me, who's making the |
| decision, on how much the fine amounts are |
| going to be. The fine amounts and whether I |
| charge them for everything that they're writing |
| are not, you know. That's when I take that |
| time to read through the documents and I read |
| and look at everything that's been submitted |
| again. And the fine amount the dollar |
| amount that we use is really what over the |
| years, what I when I first came, when I |
| started seeing what the Board, you-all, voted |
| on. When you fine someone, I use those same |
| dollar amounts per violation. And I just |
| and we just created a chart for us just to go |
| by and that smoothes the process out and makes |
| it much more smooth and it doesn't you won't |
| get inundated with a ton of hearings, because |
| |
| |

MR. POTEET:

Well, let me point out something else

| 1 | about the process. The fact that you asked the |
|----|--|
| 2 | question to look at that shows the process |
| 3 | works. Because before, there was no there |
| 4 | really wasn't a process. The field |
| 5 | investigators would, as you say, make a |
| 6 | warning, they'd do what they wanted. So, now, |
| 7 | the process is, they go through this |
| 8 | everything goes to Derek's desk. He reviews it |
| 9 | and makes a decision. He talks to the dealer. |
| 10 | Then, they come back to us to I mean, we |
| 11 | could pick one of these out and say, oh, I |
| 12 | approve them all except this one, so. And, to |
| 13 | me, when I look at this, your question proves |
| 14 | that our process works. Now, if you just want |
| 15 | look at them |
| 16 | MR. DONNELL: |

I just noticed it happens in one part of the state.

MR. OLAVE:

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Well, that's what I was going to say. To prove the process would be let's show each investigator and how many violations each investigator has written over the last six months, and then you'll see if the process works, Mr. Chairman.

| Τ | MR. POTEET: |
|----|---|
| 2 | I don't agree with that. |
| 3 | MR. PARNELL: |
| 4 | How would that how would that |
| 5 | MR. OLAVE: |
| 6 | Well, because, I mean, you've got |
| 7 | you can't say that all of the violations are |
| 8 | coming out of one area, right? I mean |
| 9 | MR. BRITT: |
| 10 | It's a pretty good mix. |
| 11 | MR. OLAVE: |
| 12 | it's either it's either it's |
| 13 | either no. It might be. I'm just saying I |
| 14 | think that if you've got a consistency |
| 15 | across the board on violations on numbers of |
| 16 | violations, that would prove that whatever |
| 17 | process is working. |
| 18 | MR. POTEET: |
| 19 | No. It wouldn't. I think I think |
| 20 | what you're doing is you're making an |
| 21 | assumption that violations occur across state |
| 22 | in a in an even manner. |
| 23 | MR. OLAVE: |
| 24 | Not in an even manner, but there |
| 25 | should be some level to it If we're if |

1 we're looking at every dealer the same way by 2 process, then every dealer is going to have --3 percentage-wise, I would believe that every 4 dealer in the different regions of the state are going have some issues or the ones we 5 6 visit, a percentage of them, are going to have 7 some issues. Anyway, I'd like to see the 8 numbers. 9 MR. PARNELL: 10 One of the largest areas since I've 11 been here, we did a lot of violations in 12 District 3 primarily because seven years, there 13 are no investigators period out there. And so 14 once we -- once I came on, I brought somebody 15 and with someone out there, a lot of the 16 dealers had been operating that long without --17 MR. WATTS: 18 Where is that? 19 MR. PARNELL: 20 District 3, the Lafayette-Opelousas 21 area, and Districts 4 and 5 as well, the New 22 Orleans -- that area. The Baton Rouge area, 23 too, you know. It's a lot.

MR. BRITT:

25

Didn't we have an opening there?

| 1 | MR. PARNELL: |
|----|--|
| 2 | Well, I have an opening right now, |
| 3 | yes. |
| 4 | MR. BRITT: |
| 5 | You haven't found |
| 6 | MR. PARNELL: |
| 7 | I haven't found anyone to fill that. |
| 8 | We submitted it to Civil Service twice for |
| 9 | candidates. I've gotten a lot of candidates, |
| 10 | but I got a lot of attorneys and a lot of |
| 11 | different people that have no investigative |
| 12 | experience at all in regard to that. I just |
| 13 | haven't found anyone yet, so. |
| 14 | MR. BRITT: |
| 15 | Avoyelles Parish, in that area? |
| 16 | MR. PARNELL: |
| 17 | Yes, yes. |
| 18 | MR. BRITT: |
| 19 | Okay. |
| 20 | MR. PARNELL: |
| 21 | Well, Avoyelles Parish is in District |
| 22 | 2, but it's a connecting parish. But if I |
| 23 | there was someone I was thinking about. He |
| 24 | actually lives in Avoyelles Parish. I could |

have pulled that person -- I could have pulled

| 1 | that parish into the district. |
|----|---|
| 2 | MR. BRITT: |
| 3 | Okay. Because you're fixing to have, |
| 4 | probably, a good number of people to pick from, |
| 5 | from there. |
| 6 | MR. PARNELL: |
| 7 | Okay. |
| 8 | MR. POTEET: |
| 9 | So what is it you want to see now? |
| 10 | MR. OLAVE: |
| 11 | I'm just curious to see, you know, |
| 12 | investigators and how many violations these |
| 13 | investigators write. |
| 14 | MR. POTEET: |
| 15 | For the last year? |
| 16 | MR. OLAVE: |
| 17 | No. Six months. Six months. |
| 18 | MR. POTEET: |
| 19 | The complaint totals? |
| 20 | MR. OLAVE: |
| 21 | No. You're talking about somebody, |
| 22 | and then they get a fine. I'm talking field |
| 23 | investigation. |
| 24 | MR. BRITT: |
| 25 | Are you talking about by region? |

| Τ | MR. OLAVE: |
|----|---|
| 2 | By investigator only. |
| 3 | MR. POTEET: |
| 4 | Which is region, yes, yes. |
| 5 | MR. PARNELL: |
| 6 | The only one that is shared is |
| 7 | District 5. |
| 8 | MR. OLAVE: |
| 9 | I'm sure some of them are writing |
| 10 | more than others, but, you know, it should be |
| 11 | I would think that, you know, there's |
| 12 | violators in every part of the state. |
| 13 | MR. BRITT: |
| 14 | No. Y'all have more around here, |
| 15 | because y'all |
| 16 | MR. OLAVE: |
| 17 | Well, population-wise, I understand, |
| 18 | yes. But there are violators everywhere, |
| 19 | right? |
| 20 | MR. PARNELL: |
| 21 | In 2015, we had a total of 947 |
| 22 | complaints total for that year. 2017, we had |
| 23 | 780 complaints. And 2018, we had 546 |
| 24 | complaints. So that number is dropping. And I |
| 25 | and I I honestly, I attribute it to us |

| 1 | actually policing technique, not, per se. |
|---|---|
| 2 | Actually, looking at the dealer and say, hey, |
| 3 | look, you're doing this wrong. You need to be |
| 4 | doing this differently. This is what you're |
| 5 | supposed to be doing. It's really looking at |
| 6 | dealers as a business owner to understand the |
| 7 | laws of the rules of this Commission. |
| 8 | You've been in business for a long time. We |
| | |

You've been in business for a long time. We send out emails to you. We send out information to you. If you don't bother to read it --

MR. BRITT:

2.4

Do we give them a warning the first time? Certain number of times?

MR. PARNELL:

Yes. All of these ones that we're looking at -- specifically, about the monthly sales reports, if you-all recall, I had a meeting with the Office of -- Department of Revenue. The Department of Revenue was the one that said, hey, look, we are coming out and we're going to start getting all of your dealers, because most of them are not doing these reports. They said they had about 200 or so dealers that actually consistently did those

| 1 | things. And I was, like, wow. What we did |
|----|--|
| 2 | then and we started we put out a mass |
| 3 | email and every time we wrote somebody, we did |
| 4 | a warning. We did that warning for almost two |
| 5 | years. At the end of that two-year period, |
| 6 | that's when we started charging for them, |
| 7 | because, I mean, how many warnings can we do? |
| 8 | MR. BRITT: |
| 9 | Yes. One warning is enough. |
| 10 | MR. POTEET: |
| 11 | One should be enough. |
| 12 | MR. BRITT: |
| 13 | Yes. |
| 14 | MR. POTEET: |
| 15 | All right. We have a motion on the |
| 16 | floor. |
| 17 | All in favor, say, "Aye." |
| 18 | (All but one "Aye" response.) |
| 19 | MR. POTEET: |
| 20 | Any opposed? |
| 21 | MR. DONNELL: |
| 22 | I oppose until I see it. |
| 23 | MR. POTEET: |
| 24 | All right. That motion carries, |
| 25 | okay. |

| 1 | So, next, we have ratifications of |
|----|---|
| 2 | revocations. |
| 3 | MR. PARNELL: |
| 4 | Commissioners, you will also see a |
| 5 | document that shows the dealers that have |
| 6 | revocations on their license and have had their |
| 7 | due process. |
| 8 | Do we have anyone here that |
| 9 | represents anyone on this list? |
| 10 | MS. BARON: |
| 11 | I checked when I did violations. |
| 12 | MR. PARNELL: |
| 13 | I'll go through the list. AB Auto |
| 14 | Sales, LLC, from Shreveport, Louisiana, notice |
| 15 | of revocation 8/29/19. Affordable Car Sales, |
| 16 | LLC, from Marrero, Louisiana, notice of |
| 17 | revocation was 10/1 of '19. Auto Hub, LLC, |
| 18 | from Westwego, Louisiana, notice of revocation |
| 19 | is 10/1 of '19. Baton Rouge Certified |
| 20 | Automotive, LLC, from Baton Rouge Louisiana, |
| 21 | notice of revocation was 8/23 of '19. Bayou |
| 22 | Cars Unlimited, LLC, from Metairie, Louisiana, |
| 23 | notice of revocation is 10/3 of '19. C & K |
| | |

Auto Repair, LLC, from Baton Rouge, Louisiana,

notice of revocation is 8/23 of '19. C & S

24

1 Custom Design Paint & Body, LLC, from 2 Shreveport, Louisiana, notice of revocation is 8/29 of '19. Gretna Auto -- Gretna Wholesale 3 Auto, LLC, from Gretna, Louisiana, notice of 4 revocation is 10/1 of '19. Johnnie Davis, 5 doing business as Hub City Salvage & Used Cars, 6 7 from Alexandria, Louisiana, notice of revocation is 8/16 of '19. Leguita Buchanan 8 9 doing business as DJ ATV and Auto Sales, from 10 Amite, Louisiana, notice of revocation is 8/23 of '19. Lions Used Cars, LLC, from Baton 11 12 Rouge, Louisiana, notice of revocation is 8/23 13 of '19. Omega Auto, Incorporated, from Baton 14 Rouge, Louisiana, notice of revocation is 9/26 15 of '19. Quick & Easy Auto Sales, LLC, doing 16 business as Quick Auto Sales, from Hammond, 17 Louisiana, notice of revocation is 6/7 of '19. 18 Rancho Mirage Auto Spa Corporation, doing business as RM Auto Sales and Accessories, 19 20 Baton Rouge, Louisiana, notice of revocation is 21 8/23 of '19. Riverside Automotive, LLC, from 22 Plaquemine, Louisiana, notice of revocation is 23 10/2 of '19. Universal Select, LLC, from Baton 2.4 Rouge, Louisiana, notice of revocation is 8/23 25 of '19. Commissioners, I ask that you ratify

| Τ | the revocation of the dealers I have just |
|----|---|
| 2 | announced. |
| 3 | MR. OLAVE: |
| 4 | I make a motion, Mr. Chairman. |
| 5 | MR. BRITT: |
| 6 | Second. |
| 7 | MR. POTEET: |
| 8 | All in favor, say, "Aye." |
| 9 | (All "Aye" responses.) |
| 10 | MR. POTEET: |
| 11 | Any opposed? |
| 12 | (No response.) |
| 13 | MR. POTEET: |
| 14 | All right. Executive Director's |
| 15 | report, I think. All right. Executive |
| 16 | Director's report. |
| 17 | MR. PARNELL: |
| 18 | Commissioners, I put in your the |
| 19 | Office of Motor Vehicles over the past |
| 20 | several years, we've been having a lot of |
| 21 | concerns and a lot of issues about the amount |
| 22 | of dealer inventory plates that each dealer can |
| 23 | possess. As I understand at this point, |
| 24 | there's really no limit on the amount of plates |
| 25 | that you can possess. Effective November 14th, |

| 1 | Department of Revenue, they went in and changed |
|----|---|
| 2 | the policy that's going to put a limit on the |
| 3 | amount of dealer inventory plates that a dealer |
| 4 | can have. If you look at that document, look |
| 5 | at the second page, Item B, used motor vehicle |
| 6 | dealer. "The used motor vehicle dealer will be |
| 7 | limited to one dealer plate per valid sales |
| 8 | person." So that's something that they've gone |
| 9 | in and put in place. We do have Lauren |
| 10 | Debetaz, who is here from the Office of Motor |
| 11 | Vehicles. If you have any questions for her, |
| 12 | she'll be glad to answer some things for you. |
| 13 | We're kind of helpless at this point, you know, |
| 14 | What brought the change on, if you will. |
| 15 | MS. DEBETAZ: |

Good morning. 16

MR. POTEET:

Good morning. 18

19 MS. DEBETAZ:

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So we have within the last six months to a year seen an influx of an issue with the used motor vehicle dealer plates. We have a lot of dealers that will come in, claim they've lost 20 to 30 plates at a time, and then request 20 to 30 plates additional. Now, most

of these dealers have one to two licensed salespeople and it's gotten to a point where we are now trying to limit this, because there's some legal implications with some of these plates. They're getting sold on the Internet. They're getting loaned out from the dealership, those types of situations. So we had a meeting with our administration and we are going to try -- we did implement this policy Friday. So what we're going to do, based on the insurance and the LUMVC website printout, we are now limiting to the number of active salespeople who are allowed to drive vehicles on that premises.

MR. PARNELL:

2.4

So what that says is, like, if you have some dealerships that have active salespersons, but they're -- not all of the salespersons drive vehicles on the premises.

And one of the reasons why, you're looking at the -- our insurance -- if we make them list who is going to be driving the vehicles on the premises for that dealership. And so as I understand, that's going to be the person that would be able to have that inventory plate, not

| 1 | the other salespersons that are not registered |
|----|--|
| 2 | or licensed. |
| 3 | MR. DONNELL: |
| 4 | What are you doing for, like, a |
| 5 | dealer like myself that have two or three |
| 6 | how about two or three different cars? |
| 7 | MS. DEBETAZ: |
| 8 | Okay. It is one for an active sales |
| 9 | license. And so you would file for yourself as |
| 10 | a salesperson, you're allowed one plate. |
| 11 | There's no addition to that currently. |
| 12 | MR. BRITT: |
| 13 | I don't think they thought this out |
| 14 | very well. |
| 15 | MR. POTEET: |
| 16 | That's not us. You have to start |
| 17 | going to their meetings. |
| 18 | MR. BRITT: |
| 19 | Did y'all did y'all have any |
| 20 | different because, granted, I'm with you. |
| 21 | Something has got to be done, because that's |
| 22 | one thing I hear all the time mostly from my |
| 23 | law enforcement friends. I mean, did y'all |
| 24 | come up with any other scenarios other than |
| 25 | saying, okay, each dealer is going to have one |

| 1 | plate per salesperson? |
|-----|---|
| 2 | MS. DEBETAZ: |
| 3 | No. So we discussed with legal and |
| 4 | administration per the Office of Motor Vehicles |
| 5 | and it was determined that we couldn't come up |
| 6 | with another scenario where you would need more |
| 7 | than one dealer plate at a time per |
| 8 | salesperson. |
| 9 | MR. BRITT: |
| LO | Okay. Can I ask a question? And I |
| L1 | didn't read it. What about the new car |
| L2 | dealers, same thing? |
| L3 | MS. DEBETAZ: |
| L 4 | This is regulated to used car |
| L5 | currently. |
| L 6 | MR. BRITT: |
| L7 | Okay. What's going to happen with |
| L8 | the new car? |
| L 9 | MS. DEBETAZ: |
| 20 | I don't know at this time. |
| 21 | MR. BRITT: |
| 22 | Can I can I make a suggestion? |
| 23 | The people that came up with this idea, are |
| 24 | they involved in the car business or they've |
| 25 | just been what do they do? |

1 MS. DEBETAZ:

2.4

They are administration with the

Office of Motor Vehicles.

MR. BRITT:

5 Administration with -- okay.

Because, evidently, they haven't been out in the real world very much. I mean, I'm a big advocate of trimming back these used car guys, okay, huge. But a country car dealer or a small town or a medium size town, or any of these guys here, I mean, I see a big mess fixing to take place. I mean, what's going to happen if Ricky jumps out or Dino jumps in a car on their lot and they have to run to the auction, and John, and they forget to take their one tag with them and a state trooper stops them? I mean.

MR. OLAVE:

That just raises another question, too. And no disrespect to the DMV. But they're responding -- you're responding to the presumption or -- no. There is -- there's definitely some nefarious activities going on. But you're responding with the rest of the 99 percent of the industry restricting the rest of

| 1 | the 95 percent or whatever percentages of the |
|----|--|
| 2 | industry based on some unscrupulous acts and |
| 3 | it's I agree with you. I think it's going |
| 4 | to be a mess and I think it's going to affect. |
| 5 | MR. BRITT: |
| 6 | It's something. |
| 7 | MR. OLAVE: |
| 8 | Because you've got a lot of good |
| 9 | dealers out there that have more than one tag |
| 10 | per licensed salespeople. They're not |
| 11 | they're not doing it's more for convenience |
| 12 | reasons. You're right. One salesperson is |
| 13 | running a vehicle somewhere. Another one is |
| 14 | running somewhere. |
| 15 | MR. BRITT: |
| 16 | I mean, don't take this the wrong |
| 17 | way. This is almost a scenario where you've |
| 18 | got two analysts that just graduated from |
| 19 | college and never been out in the field to do |
| 20 | something and came up with an idea. |
| 21 | MR. OLAVE: |
| 22 | I think there should have been |
| 23 | MR. BRITT: |
| 24 | I think it needs some more homework. |
| 25 | MR. OLAVE: |

| 1 | I think there should have been |
|----|---|
| 2 | some requests from us, too, as far as some |
| 3 | input from the industry. |
| 4 | MR. HALLACK: |
| 5 | Well, there is a note here that says |
| 6 | that you can request additional plates in |
| 7 | writing. But you have to give the reason for |
| 8 | it. So if you need additional plates other |
| 9 | than the number of salespersons that you have, |
| 10 | you can make a request in writing, but you have |
| 11 | to give justification for why you want |
| 12 | additional plates. |
| 13 | MR. OLAVE: |
| 14 | That same clause holds true for temp |
| 15 | tags. And I don't know if anybody has ever |
| 16 | filed for an additional temp tag for good |
| 17 | reasons. Has anybody ever done that? Did you |
| 18 | get it? Did you get did you get an answer? |
| 19 | MS. DEBETAZ: |
| 20 | It still has to go through the |
| 21 | office. In fact, that's for the dealer plates |
| 22 | as well is subject to the administration |
| 23 | people. |

I'm going to say an administration

MR. OLAVE:

24

| 1 | approval for temp tags is no disrespect, |
|----|---|
| 2 | it's terrible. And so that's the same |
| 3 | MR. BRITT: |
| 4 | Well, we don't mean any disrespect. |
| 5 | MR. OLAVE: |
| 6 | None whatsoever. None whatsoever. |
| 7 | And why would you need why would |
| 8 | MR. HALLACK: |
| 9 | She is only the spokesperson. |
| 10 | MS. DEBETAZ: |
| 11 | Again, I didn't make any of these. |
| 12 | MR. DONNELL: |
| 13 | Why did the administration deal with |
| 14 | us and exclude new car dealers? |
| 15 | MS. DEBETAZ: |
| 16 | The main issues that we've come |
| 17 | across currently are only used dealers. Not |
| 18 | saying that it's not happening in the new motor |
| 19 | vehicle, but it's not |
| 20 | MR. OLAVE: |
| 21 | So we penalize we penalize the |
| 22 | rest of the industry because of some bad |
| 23 | MR. POTEET: |
| 24 | I would I would say I would say |
| 25 | that the rule should be the same whether it's |

| Τ | used or new. |
|----|--|
| 2 | MR. OLAVE: |
| 3 | Absolutely. |
| 4 | MS. DEBETAZ: |
| 5 | If I had to guess, it probably will |
| 6 | be. We just haven't gotten to that point yet. |
| 7 | MR. POTEET: |
| 8 | Whatever the rule ends up being. |
| 9 | MR. HALLACK: |
| 10 | It's a rule. It's just a rule. |
| 11 | MS. DEBETAZ: |
| 12 | Yes. |
| 13 | MR. DONNELL: |
| 14 | Is it the rule now? I mean. |
| 15 | MR. OLAVE: |
| 16 | And how does that apply to the |
| 17 | dealers that have already have 50 tags? |
| 18 | MS. DEBETAZ: |
| 19 | When they come in for renewal or they |
| 20 | submit their renewal, we're going to verify |
| 21 | that. And we'll give them a rejection letter |
| 22 | stating that if you are eligible for four, you |
| 23 | have 67. We are only going to renew four. |
| 24 | MR. BRITT: |
| 25 | I'll agree with that to a certain |

| T | degree. But, I mean, I think what they ought |
|----|---|
| 2 | to do is, maybe, like, just on my 10 cents |
| 3 | worth of free advice and one of you guys |
| 4 | throw something at me if I get off base here |
| 5 | but if I was going to advise you to go back and |
| 6 | look at this thing any closer, I wouldn't just |
| 7 | base it off of salespeople. I would base it |
| 8 | off the amount of cars that are kept in a |
| 9 | dealer's inventory and their amount of sales in |
| 10 | the year, and you could actually, probably, |
| 11 | come up with a number that would give you |
| 12 | they would say, well, Best Stop Auto Sales in |
| 13 | Winnsboro needs 10 tags. |
| 14 | MR. POTEET: |
| 15 | You mean, like, a formula. |
| 16 | MR. BRITT: |
| 17 | A formula, yes. And they'd say |
| 18 | MS. BARON: |
| 19 | Determining on the |
| 20 | MR. BRITT: |
| 21 | Determine |
| 22 | MS. BARON: |
| 23 | how many cars you have on your |
| 24 | lot. |
| 25 | MR. BRITT: |

| 1 | There is proof. It's not like it's a |
|----|---|
| 2 | sham. |
| 3 | MS. BARON: |
| 4 | Right. |
| 5 | MR. BRITT: |
| 6 | And |
| 7 | MS. BARON: |
| 8 | So if you have two cars on your lot, |
| 9 | you can't have three? |
| 10 | MR. BRITT: |
| 11 | Yes. And it's not like God is giving |
| 12 | me a tag to put on my hunting truck. |
| 13 | MS. BARON: |
| 14 | Right. |
| 15 | MR. BRITT: |
| 16 | Okay. And I've got my salesman |
| 17 | license through Darty over there. And God is |
| 18 | giving me the tag to put on my hunting truck, |
| 19 | no. This is documented based on what your |
| 20 | sales are and your inventory, not necessarily |
| 21 | only what your salespeople are. I mean, I |
| 22 | think that would be a safer number. Because |
| 23 | all these guys I mean |
| 24 | MS. BARON: |
| 25 | Do all dealers drive more than one |

| 1 | car? |
|----|--|
| 2 | MR. DONNELL: |
| 3 | Yes. I have three. |
| 4 | MS. BARON: |
| 5 | You drive three different cars? |
| 6 | MR. HALLACK: |
| 7 | No. If Ricky Donnell came and told |
| 8 | you he has 100 salespeople, he could get 100 |
| 9 | tags? |
| 10 | MS. DEBETAZ: |
| 11 | No. I can look up on the website how |
| 12 | many active salesman's licenses are |
| 13 | MR. HALLACK: |
| 14 | But what Mr. Britt was saying, you |
| 15 | could not verify how many cars were in the |
| 16 | inventory, you would have to rely on him for |
| 17 | that information. |
| 18 | MS. DEBETAZ: |
| 19 | Correct. |
| 20 | MR. TAYLOR: |
| 21 | What is the defined usage of a hard |
| 22 | tag as far as the DMV is concerned? |
| 23 | MS. DEBETAZ: |
| 24 | So the statute is very broad |
| 25 | MR. TAYLOR: |

1 Okay. 2 MS. DEBETAZ: 3 -- which we're actually talking about 4 legal, maybe, doing something that's actually 5 going to hone that in, too, which may help us. 6 Demonstration purposes is a big one and it is 7 not defined very well. It's just --MR. WATTS: 8 9 I think what we're looking at here, everybody's places, we've got family members 10 11 that are under our insurance and driving a 12 dealership car with a dealer plate. Now, we're 13 going to have to get them -- we have to get 14 them --15 MR. OLAVE: 16 Well, demonstration purposes, to me, 17 also include, you know, getting the customer's 18 information and putting a dealer tag on it and 19 letting them take the vehicle to show their 20 wife or what-have-you. When that's out, then 21 you've got one licensed salesperson and you 22 can't demo another vehicle or you can't take 23 yours home, because you got your plate? 2.4 MR. WATTS: 25 I've been doing --

| Τ | MR. OLAVE: |
|----|--|
| 2 | I'm just saying |
| 3 | MR. WATTS: |
| 4 | my wife has had a dealer plate |
| 5 | forever. |
| 6 | MR. OLAVE: |
| 7 | I believe there needs to be |
| 8 | control over it. |
| 9 | MR. WATTS: |
| 10 | How many dealer plates you have on |
| 11 | your insurance. So I've got three, which I do. |
| 12 | Now, I'm just a wholesaler. But some people |
| 13 | got kids ride in cars. They're over 21, which, |
| 14 | I mean, that law, you can't hire nobody 15 or |
| 15 | 16 to work on used cars anymore. The insurance |
| 16 | won't cover them. |
| 17 | MR. DONNELL: |
| 18 | Say, like, I buy a trailer a car |
| 19 | at his auction, I want to use it before I sell |
| 20 | it, you know. There's another dealer tag, you |
| 21 | know. |
| 22 | MR. POTEET: |
| 23 | I don't have any comments on any of |
| 24 | this. I think that they |
| 25 | MR. WATTS: |

| 1 | Why don't y'all come back to us for |
|----|---|
| 2 | some clarification or help? Y'all decided to |
| 3 | do this on y'all's own and we're the ones that |
| 4 | brought it up first. I thought the last couple |
| 5 | meetings, this has been brought up. |
| 6 | MR. OLAVE: |
| 7 | Yes. We've been talking about it for |
| 8 | a while now. |
| 9 | MR. HALLACK: |
| 10 | This has been an issue. |
| 11 | MR. WATTS: |
| 12 | It started with us complaining about |
| 13 | getting stopped and it went the other way. |
| 14 | MR. OLAVE: |
| 15 | Even if even if they even if |
| 16 | they apply it to new car dealers, it's really |
| 17 | not going to affect them. They got so many |
| 18 | licensed sales people on the lot and don't have |
| 19 | enough dealer tags, it's going to affect the |
| 20 | smaller the smaller independents and there's |
| 21 | a lot more of those than new car dealers. I |
| 22 | mean, that's why that's why |
| 23 | MS. BARON: |
| 24 | What they're actually trying to curb, |
| 25 | though, is that we have had reports from New |

| 1 | York, New Jersey, Indiana. |
|----|---|
| 2 | MR. OLAVE: |
| 3 | Something has to be done. |
| 4 | MS. BARON: |
| 5 | People are selling their hard plates |
| 6 | and the hard plates are being used for things |
| 7 | other than just driving. |
| 8 | MR. BRITT: |
| 9 | That goes back to what I said months |
| 10 | ago in here. We should have input on how many |
| 11 | plates a used dealer can get. We should have |
| 12 | Monroe cannot go up to a dealership this |
| 13 | afternoon and find out how many plates have |
| 14 | between assigned to him. Derek and I could be |
| 15 | in there and have 39 plates and we just told |
| 16 | Monroe we've got two. And that should some |
| 17 | of that should be under our purview. I don't |
| 18 | know how that gets fixed, but some of that |
| 19 | should be under this Commission's purview. |
| 20 | MR. WATTS: |
| 21 | You're fixing to get a lot of calls. |
| 22 | MS. MORRIS: |
| 23 | It's a policy and not a rule. |
| 24 | MS. DEBETAZ: |
| 25 | It's a policy. |

```
1
                 MR. BRITT:
 2
                       Yes. It's a policy.
 3
                 MS. BARON:
                       It's --
 4
 5
                 MS. MORRIS:
 6
                       Are you-all going to publish it as a
 7
            rule?
8
                 MS. DEBETAZ:
9
                       Well, administration is working with
            legal to get it published as a rule.
10
11
                 MR. POTEET:
                       Well, then, this would come into
12
13
            play.
14
                 MR. PARNELL:
15
                       Right. You will have the opportunity
16
17
                 MR. POTEET:
                       When you guys have a chance --
18
19
                 MS. MORRIS:
                       To make comments or have public a
20
21
            hearing.
22
                 MS. DEBETAZ:
23
                       Yes.
2.4
                 MR. POTEET:
25
                       December 21st -- or, no, November --
```

| 1 | I assume it's the same for everybody, right? |
|----|--|
| 2 | MS. BARON: |
| 3 | No. It's per month. |
| 4 | MR. POTEET: |
| 5 | Okay. |
| 6 | MS. MORRIS: |
| 7 | It depends on when you start the |
| 8 | process. |
| 9 | MR. POTEET: |
| 10 | So we will have an opportunity on |
| 11 | some period of time to it looks like they |
| 12 | give you about three weeks to request a public |
| 13 | hearing. And then you also have you've got |
| 14 | to go, probably, to the go over to the head |
| 15 | of the OMV to request that. And then you can |
| 16 | you can voice all these things. I think |
| 17 | from what I've heard from what I've heard, I |
| 18 | like Jeff's idea of having some kind of |
| 19 | formula. |
| 20 | MR. BRITT: |
| 21 | I mean, that keeps it honest. That's |
| 22 | the thing. |
| 23 | MR. POTEET: |
| 24 | But I have another question for you, |

Lauren, on something you were saying. If

| 1 | somebody has let's just say somebody has 20 |
|----|--|
| 2 | plates and they come to you and they say, I |
| 3 | lost all 20 of my plates, so and this is |
| 4 | going to be a law enforcement |
| 5 | MS. DEBETAZ: |
| 6 | It actually happens a lot. |
| 7 | MR. POTEET: |
| 8 | I know. |
| 9 | MR. OLAVE: |
| 10 | Maybe, that's where you stop it. I |
| 11 | don't know. |
| 12 | MR. POTEET: |
| 13 | So let me let me let me |
| 14 | backtrack a little bit. So I don't have any |
| 15 | dealer plates. I have my I own my own car |
| 16 | and I have my own plate on it. If I come out |
| 17 | one day and somebody has stolen my plate and I |
| 18 | report it to you, doesn't that go into some |
| 19 | kind of database, so if somebody is driving |
| 20 | around with that plate, they get stopped? |
| 21 | MS. DEBETAZ: |
| 22 | Yes. |
| 23 | MR. POTEET: |
| 24 | So wouldn't it be the same process |
| 25 | for people who say, hey, I lost all my plates? |

| 1 | Don't you have a database? |
|----|--|
| 2 | MS. DEBETAZ: |
| 3 | The database is for the cancelled |
| 4 | plates. The active plates or the cancelled |
| 5 | plates. So when they come in to me and |
| 6 | they're, like, oh, I lost 15 of my plates. |
| 7 | MR. POTEET: |
| 8 | Okay. |
| 9 | MS. DEBETAZ: |
| 10 | We usually say, can you please give |
| 11 | me something in writing saying you no longer |
| 12 | have these plates, you don't know where they |
| 13 | are, you cannot locate them? At that time, |
| 14 | we'll go in and cancel those. There was just |
| 15 | there are still an abundance of them out |
| 16 | there. Three active salespeople, they we |
| 17 | cancelled these 15. They still have 45 on |
| | |

MS. BARON:

rolling these in.

We had one -- we had a salesperson -- a dealer that he was the sole owner, the only salesperson, and everything and he had in excess of 100 plates.

their lot. And the Deputy Commissioner was --

she was, like, no, you know, we've got to start

| 1 | MR. BRITT: |
|----|---|
| 2 | Well, that's why there should have |
| 3 | been we should have some input on that. |
| 4 | There ought to have been |
| 5 | MS. BARON: |
| 6 | Yes. |
| 7 | MR. BRITT: |
| 8 | legal control through the years. |
| 9 | MR. POTEET: |
| 10 | Yes. I think we went from really bad |
| 11 | to trying to fix it. I mean, we've got a lot |
| 12 | of stuff in the past. |
| 13 | MS. DEBETAZ: |
| 14 | I don't know if it is trouble or if |
| 15 | it's easier or if it's proactive to try to |
| 16 | facilitate a meeting with my administration, as |
| 17 | well as myself, and whoever here needs to be in |
| 18 | that meeting to kind of hash it out. With |
| 19 | renewal time coming up, we were really just |
| 20 | trying to get something |
| 21 | MR. CORMIER: |
| 22 | Maybe, have a maximum per dealer, a |
| 23 | maximum of, like, three plates at most, you |
| 24 | know. |
| 25 | MR. POTEET: |

Well, you know, I think his idea was you have a formula. And somebody could come up with a formula that says this is -- this is how we're going to calculate this. But to use it just on -- I can see the problem with just having it for salespersons's licenses.

MS. BARON:

2.4

I mean, you've got mom and pop over here that has two or three cars. Then, you have North American Automotive Brokers that's got 500.

MR. POTEET:

The idea I get here is, probably,

Derek, you should get with them and tell them

what our concerns are as a Commission, not

necessarily what our individual concerns are.

Those of you that want to voice your individual

concerns, you should pay attention to this, so

when the rule making comes out, you can voice

your individual concerns.

MR. BRITT:

I volunteer to help do anything for that. I mean, you need an old law dog.

MR. POTEET:

I think one of the other problems we

| 1 | have and George and I were talking about it |
|----|---|
| 2 | before the meeting is that there is very |
| 3 | little consistency amongst law enforcement |
| 4 | about what needs to be done. |
| 5 | MR. BRITT: |
| 6 | Because nobody knows what I had to |
| 7 | put them off on Monroe, but I put them off on |
| 8 | Montie, because they're usually north. But I |
| 9 | can't tell you the troopers. |
| 10 | Mr. Jeff, what are we supposed to |
| 11 | with this? So they're very confused. |
| 12 | MR. POTEET: |
| 13 | They need to be educated. |
| 14 | MR. BRITT: |
| 15 | Because, I mean, I promise you, I |
| 16 | know one, in particular, I would like to go |
| 17 | with Monroe, Montie, and four troopers this |
| 18 | afternoon to go see his location and cue him |
| 19 | in, because I'm telling you, he's got them |
| 20 | y'all just don't even want to know how much |
| 21 | dope his cars are hauling. |
| 22 | MR. OLAVE: |
| 23 | I think that's the one of the I |

think that's one of the issues with the state

police, though, that I've heard. It's because

24

they can't verify the ownership of the vehicle
based on the dealer tag. And that concerns me.

MR. BRITT:

And they're putting them on --

they're putting them on rent-to-own vehicles.

6 MR. ALLMOND:

2.4

7 I'd like to interject into this --

MR. POTEET:

Okay.

MR. ALLMOND:

-- because if you read the statute, basically, it says for you to have a dealer tag on your plate, you have to be able to prove it is a dealership owned vehicle, which would mean you would have to have a copy of your customer's trade-in document or where you bought it at the auction. You don't have to show the prices or anything like that. But, by virtue, if you read the rule, it says you have to be able to prove ownership. You also have to have your proof of insurance. Your garage liability insurance has to be in the vehicle. And you also have to be able to prove that you are an employee. Now, that might necessitate us going back -- from what I understand, years

| 1 | ago, you had a pocket size salesman ID card. |
|----|---|
| 2 | They don't have that now. So they'd have |
| 3 | something like this all folded up in their |
| 4 | pocket. But that would solve the problem, just |
| 5 | getting people to go along with the rules that |
| 6 | are set up now. |
| 7 | MR. OLAVE: |
| 8 | Would you agree that the rules are a |
| 9 | little because she even mentioned it's for |
| 10 | demonstrations purposes. So how does that |
| 11 | apply? |
| 12 | MR. ALLMOND: |
| 13 | The real thing |
| 14 | MR. OLAVE: |
| 15 | Well, that's what I'm saying. It's |
| 16 | vague. I'm not disagreeing with you. But when |
| 17 | you say you have to prove you're an employee, |
| 18 | what if you have a customer in the vehicle and |
| 19 | the dealer tag for demonstration purposes? |
| 20 | They're not going to be able to prove they're |
| 21 | an employee or prove that that vehicle is owned |
| 22 | by the dealership. |
| 23 | MR. ALLMOND: |
| 24 | But do you normally just give the key |

to a car to take a test drive or to demo?

| 1 | MR. OLAVE: |
|-----|---|
| 2 | Not normally, but it happens quite a |
| 3 | bit. |
| 4 | MR. ALLMOND: |
| 5 | Well, if it happens on that rare |
| 6 | occasion that they get stopped, there had to be |
| 7 | a reason. All I'm saying I tell my dealers |
| 8 | right now don't put anything on a car if you're |
| 9 | doing a demo drive. I mean, it's not like |
| LO | they're going to take it for a day or two. You |
| L1 | don't have to put a metal plate on it. You |
| L2 | don't have to put a five-day plate on it. You |
| L3 | don't have to put anything on it, because |
| L 4 | you're supposed to have one of your employees |
| L5 | in the car with them. And if you don't, they |
| L 6 | don't have any liability insurance covering |
| L7 | them anyhow. You've got to look at it that |
| L8 | way. |
| L 9 | MR. OLAVE: |
| 20 | What's a loaner agreement. Loaner |
| 21 | agreement, dealer tag, you get a copy of their |
| 22 | insurance. They're driving under your |
| | |

MS. BARON:

23

25

Most used car dealers don't do

liability, under their collision.

| 1 | loaners. |
|----|---|
| 2 | MR. ALLMOND: |
| 3 | Well, believe me, I empathize with |
| 4 | that. |
| 5 | MR. OLAVE: |
| 6 | I know it's vague. It's not |
| 7 | MR. ALLMOND: |
| 8 | Just before I several years before |
| 9 | I retired from the Baton Rouge Police, I came |
| 10 | over to this office trying to get some rules |
| 11 | and regulations involving dealer plates, |
| 12 | five-day plates, and all that. Before that |
| 13 | week was over, I talked to I don't know how |
| 14 | many different people from here to Motor |
| 15 | Vehicles, to state police, and I wound up back |
| 16 | over here and everybody just keep sending me in |
| 17 | a circle. |
| 18 | MR. BRITT: |
| 19 | Well, that's been the problem from |
| 20 | the get-go, hasn't it? |
| 21 | MR. ALLMOND: |
| 22 | Right. |
| 23 | MR. BRITT: |
| 24 | It just it's just never ending. |
| 25 | So I really think we need to move forward with |

| 1 | trying to meet with them. |
|----|---|
| 2 | MR. OLAVE: |
| 3 | Yes. I'd say this to the DMV, there |
| 4 | needs to be a solution, just not this solution. |
| 5 | MR. BRITT: |
| 6 | And we want a solution. We want |
| 7 | nobody is here wanting |
| 8 | MR. POTEET: |
| 9 | I think we've got well, you know, |
| 10 | Derek, you get with them. You get a voluntary |
| 11 | dealer to work with you. We also have the rule |
| 12 | making timetable. And I think all of you that |
| 13 | have complaints should definitely get involved. |
| 14 | I don't have dealer plates. |
| 15 | MR. OLAVE: |
| 16 | Can we take a position as a |
| 17 | Commission? Because this affects our dealers |
| 18 | and we represent them. |
| 19 | MR. POTEET: |
| 20 | We've got to talk to them to take a |
| 21 | position. |
| 22 | MR. OLAVE: |
| 23 | Well, I know, but you said something |
| 24 | about individual. I just want to make sure I |
| 25 | I mean, if we need to vote on it, that's |

| Τ | cool. But does the Commission have a position |
|----|---|
| 2 | that they oppose this rule and regulation, is |
| 3 | my question? |
| 4 | MR. POTEET: |
| 5 | Well, I don't know that we need to |
| 6 | take a vote on that. We do |
| 7 | MR. OLAVE: |
| 8 | As long as as long as we're in |
| 9 | agreement then. |
| 10 | MR. POTEET: |
| 11 | Yes. We are. |
| 12 | MR. BRITT: |
| 13 | I wouldn't vote on it just yet. |
| 14 | Let's wait and see where it goes. |
| 15 | MS. BARON: |
| 16 | Yes. |
| 17 | MR. BRITT: |
| 18 | If it goes backwards, then that's |
| 19 | when we take a |
| 20 | MR. OLAVE: |
| 21 | Yes. I was just making sure that |
| 22 | we've got a consensus on the Commission for |
| 23 | this, because I can't individually oppose this, |
| 24 | but this Commission represents the you know, |
| 25 | the |

| 1 | MR. | BRITT: |
|----|----------|--------|
| 4- | T.TT / • | D1\ |

Well, we represent the State of

3 Louisiana.

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2.4

4 MR. OLAVE:

5 Absolutely.

6 MR. POTEET:

Wait a minute. Wait a minute. There are two points we're trying to make here. is the Commission. The Commission, we have an Executive Director or somebody from the Commission that's going to go in and say, essentially, we disagree with this, but we'd like to work with you to come up with something that seems to make sense. Then, we can come back and say here's what we came up with, let's all talk about it. But I encourage you as citizens, not as members of this Commission, to go exercise your right. If 500 people show up at one of these things, you know, it's like so many things that have disappointed me about our dealer body is when, you know, I hear somebody screaming and yelling at me about some problem, and then we have a public hearing and three people show up.

25 MS. BARON:

| 1 | Yes. |
|----|---|
| 2 | MR. POTEET: |
| 3 | We've got 2700 licensed people and I |
| 4 | got three that show up for this groundbreaking |
| 5 | thing that's going to ruin the car business. |
| 6 | So what I'm saying is, exercise your citizens's |
| 7 | right and we will exercise our rights as a |
| 8 | Commission to try to make this better for |
| 9 | everybody, not only our dealers, but for Office |
| 10 | of Motor Vehicles. I mean, you guys have got a |
| 11 | problem on your hand. And then, hopefully, in |
| 12 | the process, we'll also be able to educate some |
| 13 | of our law enforcement brothers and sisters out |
| 14 | there. |
| 15 | MR. BRITT: |
| 16 | They're at a loss. |
| 17 | MR. POTEET: |
| 18 | They have no idea what we're doing. |
| 19 | MR. BRITT: |
| 20 | These young troopers are just if |
| 21 | they had defibrillators like mine, they'd be |
| 22 | blowing up every day, because I mean, they are |
| 23 | at a loss. |
| 24 | MS. BARON: |
| 25 | I'm sorry. There's another problem, |

| 1 | too, that they can't do anything they can't |
|----|--|
| 2 | deny these dealers license plates or anything |
| 3 | like that unless they're revoked. Is that |
| 4 | true? Unless they're revoked in our system. |
| 5 | So if they're going up there and we don't know |
| 6 | about them, they're contacting us and they're |
| 7 | letting us know, look, these people are |
| 8 | wanting, you know, 50 different plates or |
| 9 | whatever, and they're not revoked. What's |
| 10 | going on? And I say, well, I don't know, let |
| 11 | me send my investigator. I sent we sent |
| 12 | Monroe out to Omega here a while back, because |
| 13 | he had some tags that were going from Indiana |
| 14 | to Miami every you know, every week. And |
| 15 | come to find out, he was selling his he was |
| 16 | renting his tags out for \$1,000 a week or |
| 17 | whatever. And so you know, but they cannot |
| 18 | do anything, according to their legal people, |
| 19 | until they're revoked in our system. They |
| 20 | can't deny them plates. So that's another |
| 21 | reason to have the policy. |
| 22 | MR. POTEET: |
| 23 | Well, I think we probably |
| 24 | MS. BARON: |

Yes.

| 1 | MR. POTEET: |
|----|--|
| 2 | it's obvious to see here that now |
| 3 | that they I think you did a good job here. |
| 4 | You've given us something to work with. |
| 5 | MS. BARON: |
| 6 | Yes. |
| 7 | MR. POTEET: |
| 8 | You've got to start somewhere. |
| 9 | MR. BRITT: |
| 10 | We commend you for that. |
| 11 | MS. BARON: |
| 12 | Yes. No doubt. |
| 13 | MR. HALLACK: |
| 14 | I think you misunderstood. This is |
| 15 | enforceable now. This is a policy statement. |
| 16 | This is not going through a rule process. |
| 17 | MR. POTEET: |
| 18 | I understand. But we can't we've |
| 19 | got to get with them and talk about it. |
| 20 | MR. BRITT: |
| 21 | It can be it can be amended. |
| 22 | MR. HALLACK: |
| 23 | Yes, sure. But they can enforce this |
| 24 | right now today. |
| | |

MS. DEBETAZ:

| Τ | We are. |
|----|---|
| 2 | MR. POTEET: |
| 3 | They are enforcing it. |
| 4 | MS. BARON: |
| 5 | They are enforcing it. |
| 6 | MR. HALLACK: |
| 7 | Right. So the whole process of going |
| 8 | through a rule is not this is not part |
| 9 | MR. POTEET: |
| 10 | That's only that's part two. Part |
| 11 | one is for us to talk to them. |
| 12 | MS. BARON: |
| 13 | She said they are going to make it |
| 14 | into a rule. They're working on that now. |
| 15 | MR. HALLACK: |
| 16 | But right now, it's a policy |
| 17 | statement and it's enforceable. |
| 18 | MS. BARON: |
| 19 | Yes. It's enforceable. |
| 20 | MR. POTEET: |
| 21 | Point well taken. All right. Just a |
| 22 | second. I think are you through with your |
| 23 | report? |
| 24 | MR. PARNELL: |
| 25 | Tam. ves |

| 1 | MR. POTEET: |
|----|--------------------------------------|
| 2 | Okay. Let's go ahead and adjourn and |
| 3 | we'll come back in 10 minutes. |
| 4 | MR. SMITH: |
| 5 | I make a motion to adjourn. |
| 6 | MR. TAYLOR: |
| 7 | Second. |
| 8 | |
| 9 | |
| 10 | (Meeting adjourned at 11:01 a.m.) |
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| 1 | REPORTER'S CERTIFICATE |
|----|---|
| 2 | |
| 3 | I, BETTY D. GLISSMAN, Certified Court |
| 4 | Reporter, Certificate No. 86150, in and for the |
| 5 | State of Louisiana, do hereby certify that the |
| 6 | Louisiana Used Motor Vehicle Commission |
| 7 | November 18, 2019, meeting was reported by me |
| 8 | in the stenotype reporting method, was prepared |
| 9 | and transcribed by me or under my personal |
| 10 | direction and supervision, and is a true and |
| 11 | correct transcript to the best of my ability |
| 12 | and understanding. |
| 13 | This November 27, 2019, Baton Rouge, |
| 14 | Louisiana. |
| 15 | |
| 16 | |
| 17 | |
| 18 | |
| 19 | |
| 20 | |
| 21 | |
| 22 | BETTY D. GLISSMAN, CCR |
| 23 | CERTIFIED COURT REPORTER |
| 24 | |
| 25 | |